



## 2019 P.A/S.A PREVIOUS EXAM PAPER

- (1.) Penalty for infringement of conditions of Business Reply (BR) Service:
- (A.) Such BR envelopes or cards shall be taxed double the postage
  - (B.) Such BR envelopes or cards treated a sum paid
  - (C.) Penalty shall be levied on the customer availing the BR Service
  - (D.) The BR Service permit shall be cancelled.
- (2.) Poste Restante is:
- (i) Article to be detained at the office of posting
  - (ii) Article to be detained at office of delivery
  - (iii) Article to be delayed in transit
  - (iv) Article addressed to 'Care of Postmaster
- (A.) i (B.) i and ii (C.) ii and iii (D.) ii and iv
- (3.) If during the transmission by post, an envelope with open panel (window) is found to be not in conformity with the prescribed conditions:
- (A.) It shall be returned to the sender
  - (B.) It shall be taxed with double the postage, to be collected from the addressee
  - (C.) It shall be rectified and further transmitted
  - (D.) It shall be destroyed
- (4.) An advertisement may be displayed with the frank impression provided the following conditions are met (choose the incorrect option):
- (A.) it relates solely to the business of the licensee.
  - (B.) it is separate from the impressions of the license number and the postmark.
  - (C.) it is confined to the top left hand corner of the envelope or card.
  - (D.) It has a socially relevant message
- (5.) If conditions regarding size of thickness of post card are infringed,
- (A.) It shall be taxed double the pre-paid rate of post card
  - (B.) It shall be treated as a letter
  - (C.) The sender shall be levied a fine (D.) None of the above
- (6.) For license to post without pre-payment of postage, the security deposit is:
- (A.) Amount equivalent to a total of one month's postage
  - (B.) Amount equivalent to 3 months' postage
  - (C.) Rs 1,000/ (D.) None of the above
- (7.) The maximum dimensions of an inland letter card of private manufacture in unfolded condition are:
- (A.) 10cm x 5 cm (B.) 15 cm x 10.5 cm
  - (C.) 30 cm x 21 cm (D.) 40 cm x 28 cm
- (8.) Mails to personnel of defense services serving in the Army and Air Force have to be addressed to:
- (A.) C/O 66 APO and c/o 99 APO (B.) c/o 56 APO and c/o 99 APO
  - (C.) c/o 56 FPO and c/o 99 FPO (D.) c/o 66 FPO and c/o 99 FPO
- (9.) Night Post Offices:
- (A.) Are operated by the RMS
  - (B.) Function up to 8.30 PM on working days and on Sundays
  - (C.) Do not function on Sundays (D.) Function round the clock
- (10.) Which of the following is not prohibited for transmission as Book Packet:
- (A.) Communication of the nature of a letter or having character of personal communication.
  - (B.) Card bearing the heading 'Post Card'.



- (C.) Paper money  
(D.) Business, commercial and legal documents drawn wholly or partly by hand.
- (11.)** In respect of an article on which any sum is due, the addressee:  
(A.) cannot refuse delivery of the article  
(B.) is not bound to pay the amount due on an article, if he does not want to take delivery  
(C.) can take delivery and pay the dues in installments  
(D.) can auction the article to pay the dues
- (12.)** Which of the following is incorrect in respect of official postal articles:  
(A.) Rules relating to private correspondence apply equally to official articles  
(B.) Service stamps can be used for pre-paying outward official foreign mail  
(C.) Postage due on inward foreign articles addressed to government officers can be paid by service stamp  
(D.) None of the above
- (13.)** In the context of franking, what is SOM:  
(A.) Sorting of Mail (B.) Share of Money  
(C.) Surrender of Mail (D.) Statement of Mail
- (14.)** Which of the following is not required in address of foreign destination:  
(A.) Delivery zone number or post code number (B.) Name of province  
(C.) Name of country (D.) Name of continent
- (15.)** In respect of breach of conditions for articles destined to foreign destinations, which of the following is incorrect:  
(A.) The articles may be returned to sender recovering any charges that may be due on them  
(B.) If they have left the shore of India, the country of destination may deliver according to its internal legislation  
(C.) If the breach relates to exceeding the maximum weight, double the postage may be collected.  
(D.) None of the above
- (16.)** The phrase 'Par Avion' means:  
(A.) Parcel flight (B.) Transmission by bird  
(C.) By Air Mail (D.) By Pigeon Post
- (17.)** The phrase 'Port Paye', means:  
(A.) Postage has been pre-paid (B.) Postage has to be paid by the addressee  
(C.) Postage has to be paid at the port of departure (D.) Free postage
- (18.)** Which of the following in respect of undeliverable mail received from foreign countries is incorrect:  
(A.) It is returned to the country of origin and delivered to the sender on payment of charges due, if any  
(B.) Postcards that do not bear address of sender are not returned  
(C.) All undeliverable mail is returned by air  
(D.) Unregistered printed papers of no value are not returned
- (19.)** Which of the following is correct with reference to packing of printed papers destined to foreign countries:  
(A.) The packing must be in a closed box  
(B.) The packing must be water resistant  
(C.) The packing should not contain any metallic parts  
(D.) The packing should facilitate an easy and quick examination of the contents.
- (20.)** With reference to registered articles destined to foreign countries:  
(A.) The registration fee can be paid by the addressee  
(B.) Unpaid and underpaid articles can be registered



- (C.) The registration fee, the basic postage, other charges such as air surcharge, fee for acknowledgment etc must be fully prepaid
- (D.) None of the above
- (21.) Which of the following is an incorrect description of Small Packets Service to destinations abroad
- (A.) It is intended to enable transmission of small quantities of goods by letter post
- (B.) Gifts, items of saleable value and sample of merchandise cannot be transmitted by this service
- (C.) They should not contain any postage stamp or form of pre-payment
- (D.) It is permitted to enclose in a small packet an open invoice
- (22.) International Speed Post Service is offered to how many countries:
- (A.) 102 (B.) 150 (C.) 110 (D.) 90
- (23.) Which of the following is incorrect in respect of correspondence addressed to personnel of Indian Armed Forces serving outside India:
- (A.) It shall be addressed to 56 APO or Fleet Mail Office, Mumbai
- (B.) It is exempt from postage
- (C.) It is treated as inland article for all purposes (D.) None of the above
- (24.) In the context of India Post ATMs, which of the following is true:
- (A.) Transactions are limited to the ATM post Office
- (B.) Only postal account transactions can be done anywhere in India
- (C.) India Post ATM card holders can transact in bank ATMs, but bank customers cannot transact in India Post ATMs
- (D.) India Post ATMs are inter-operable and other bank customers can also transact in India Post ATMs
- (25.) The full form of CSI is:
- (A.) Computerized System Implementation (B.) Controlled System Integration
- (C.) Core System Integrator (D.) Complete System Integrator
- (26.) Drill-down reports that can be obtained through the ESS Portal of CSI are:
- (A.) Transaction reports (B.) Management Information System reports
- (C.) Business Intelligence reports (D.) Decision Support System reports
- (27.) Computer mouse is:
- (A.) Input Output device (B.) Output device
- (C.) input device (D.) None of the above
- (28.) The 3 applications available in DARPAN CSI are:
- (A.) CBS, PLI and Demo booking app (B.) CBS, PLI and Del app
- (C.) CBS, Demo booking app and Del app
- (D.) Demo booking app, Del app and common app
- (29.) Transactions that can be done using DARPAN CBS app include:
- (A.) Deposits only (B.) Deposits and withdrawals only
- (C.) Withdrawals only (D.) Account opening, deposits and withdrawals
- (30.) The type of printer used in DARPAN is:
- (A.) Dot matrix (B.) Thermal
- (C.) Ink Jet (D.) Laser
- (31.) In the context of computers RAM means:
- (A.) Right of Access to Memory (B.) Read and Memorise
- (C.) Random Access Memory (D.) Read Access Memory
- (32.) In the context of IT, URL is:
- (A.) Under-Rated Link (B.) Uniform Resource Locator
- (C.) Unified Resource Locator (D.) Uniform Resource Link



- (33.) Insurance limit in respect of domestic speed post is:  
(A.) Rs one lakh (B.) Rs50,000  
(C.) Rs10,000 (D.) There is no insurance facility in speed post
- (34.) The minimum balance in respect of PPF: account is:  
(A.) Rs100/- (B.) Rs500/- (C.) Rs1000/- (D.) Rs5000/-
- (35.) Commission to agents in recurring deposits is:  
(A.) 2% (B.) 0.5% (C.) 3% (D.) 4%
- (36.) In Pradhan Mantri Suraksha Bima Yojana, the premium payable is:  
(A.) Rs 360 per annum (B.) Rs 12 per annum  
(C.) Rs 12 per month (D.) Rs 360 per month
- (37.) Printing of advertisement in pass books is an example of:  
(A.) Retail Post (B.) Direct Post  
(C.) Media Post (D.) Advertisement Post
- (38.) Discount eligible for corporate customers who provide business of over Rs 5 crore per month is  
(A.) 10% (B.) 20% (C.) 30% (D.) 40%
- (39.) Gram Suvidha is:  
(A.) Whole Life Insurance (B.) Convertible Whole Life Insurance  
(C.) Money Back Policy (D.) Endowment Assurance
- (40.) Customers all over the world can place orders on Indian stamps and philately material using:  
(A.) The link 'Buy Stamps' in India Post website (B.) 'e Post Office' website  
(C.) Both A and B (D.) Only B
- (41.) In National Pension System:  
(A.) Tier I is pension account and is mandatory (B.) Tier II is Savings account and is mandatory  
(C.) Both Tier I and Tier II are mandatory (D.) Neither Tier I nor Tier II is mandatory
- (42.) The minimum quantity of articles to be posted at a time for Bill Mail Service is:  
(A.) 1000 (B.) 3000 (C.) 5000 (D.) 10000
- (43.) SB Order 09/ 2018:  
(A.) Declares the completion of CBS migration in all departmental post offices  
(B.) Prescribes the Standard Operating Procedure (SOP) to be followed by offices working on CBS Platform  
(C.) Introduces pass books for investments in savings certificates  
(D.) Bans the use of Sanchaya Post
- (44.) According to SB Order 13/2018:  
(A.) Vouchers, spoilt passbooks, undeliverable passbooks and unused cheque foils and cheque books should be destroyed by shredding method  
(B.) Vouchers, spoilt passbooks, undeliverable passbooks and unused cheque foils and cheque books should be destroyed by burning  
(C.) The old records can be weeded out by the SBCO supervisor without prior approval of the divisional head  
(D.) None of the above
- (45.) Which of the following is not the responsibility of the SPM with reference to examination of BO Daily Accounts:  
(A.) Examine the daily account and satisfy himself that it is properly prepared and the closing balances agree,  
(B.) Verify the items of transit  
(C.) Enquire into suspicious alterations





- (D.) Personally convey the cash to the BO
- (46.) If any article for a destination abroad is found to be addressed in Indian languages:
  - (A.) It is returned to sender to get the address corrected
  - (B.) It is sent to RLO
  - (C.) Address must be transcribed to English and further processed
  - (D.) None of the above
- (47.) Which of the following is not an important irregularity to be noted by the HSA in daily report:
  - (A.) Non-receipt/ receipt of bag in damaged condition
  - (B.) Insubordination of staff
  - (C.) Number of accountable articles handled by the Set
  - (D.) Late receipt of mails
- (48.) Which of the following is not a Department of a Sorting Mail Office:
  - (A.) Mail
  - (B.) Sorting
  - (C.) Registration
  - (D.) Records
- (49.) While dispatching registered articles, a single bag should contain not more than:
  - (A.) 100 registered articles
  - (B.) 300 registered articles
  - (C.) 600 registered articles
  - (D.) 1000 registered articles
- (50.) Interruptions of mail service must be reported by the Head Sorting Assistant to choose the incorrect option):
  - (A.) The Superintendent
  - (B.) Inspector
  - (C.) Record Officer
  - (D.) Head of Region
- (51.) Chairman of the Drafting Committee of the Constitution of India was...
  - (A.) Motilal Nehru
  - (B.) Mahatma Gandhi
  - (C.) Dr BR Ambedkar
  - (D.) Jawaharlal Nehru
- (52.) The PIN (Postal Index Number) code of Rashtrapathi Bhawan is
  - (A.) 110004
  - (B.) 100001
  - (C.) 110001
  - (D.) 110000
- (53.) Manas Tiger reserve in India, is in the state of...
  - (A.) Madhya Pradesh
  - (B.) West Bengal
  - (C.) Assam
  - (D.) Himachal Pradesh
- (54.) Who started the famous institution Shanti Niketan
  - (A.) Jawaharlal Nehru
  - (B.) Sardar Patel
  - (C.) Mahatma Gandhi
  - (D.) Rabindranath Tagore
- (55.) Who said this: "My life is my message"
  - (A.) Pandit Jawaharlal Nehru
  - (B.) John F. Kennedy
  - (C.) Mahatma Gandhi
  - (D.) Dr. AbdulKalam
- (56.) In India, what percentage of total electricity produced, is contributed by Hydroelectricity
  - (A.) 29%
  - (B.) 19%
  - (C.) 31%
  - (D.) 22%
- (57.) The Jalianwalabagh massacre happened in the year
  - (A.) 1905
  - (B.) 1919
  - (C.) 1942
  - (D.) 1900
- (58.) "Awake, arise, stop not till the goal is reached" (UttisthataJagrataPrapyaVarannibodhata) is a slogan popularized by
  - (A.) MunshiPremchand
  - (B.) Mahatma Gandhi
  - (C.) Swami Vivekananda
  - (D.) Dr. AbdulKalam
- (59.) Number of Lok Sabha seats for elected members is...
  - (A.) 545
  - (B.) 534
  - (C.) 543
  - (D.) 542
- (60.) Judge of Supreme Court retires normally at the age of...
  - (A.) 65 years
  - (B.) 70 years
  - (C.) 62 years
  - (D.) 68 years
- (61.) Find the average of the numbers 12,14,16,18,20
  - (A.) 14
  - (B.) 16
  - (C.) 15
  - (D.) 18



- (62.) If the difference between 60% of X, and 20% of X, is 160, find the value of x ...  
(A.) 600 (B.) 640 (C.) 440 (D.) 400
- (63.) A person had given Rs 15,000 at a simple interest of 10% per year to his friend. After 4 years, how much interest (in rupees) has to be paid by his friend ...  
(A.) 6000 (B.) 1500 (C.) 5000 (D.) 4500
- (64.) 'A' can complete a work in 10 days, and 'B' can complete the same in 5 days. If they work together for 2 days, what percentage of work they can complete...  
(A.) 50% (B.) 75% (C.) 60% (D.) 80%
- (65.) If 20 toys cost Rs 120/-, how many such toys can be purchased with Rs 720/-...  
(A.) 60 (B.) 120 (C.) 40 (D.) 80
- (66.) Ram set aside 10% of his salary for savings. If half of the remaining (after savings) amount is Rs.9000. What was his salary in Rupees?  
(A.) 16000 (B.) 22000 (C.) 18000 (D.) 20000
- (67.) If an article with cost price of Rs 3000 is sold at Rs 1800, find the percentage of loss...  
(A.) 60 (B.) 40 (C.) 30 (D.) 20
- (68.) A person Z, had taken a loan of Rs 5000 from X at a simple interest of 12 % per year. At the same time, Z has also taken another loan of Rs 10000 from Y at a simple interest of 10% per year. How much interest amount Z has to pay to X and Y together, at the end of 2 years?  
(A.) 3400 (B.) 3200 (C.) 3000 (D.) 3600
- (69.) If a person is walking at 4.5 kilometres per hour, how much time he need to cover a distance of  
(A.) 1 min 20 seconds (B.) 2 min 30 seconds  
(C.) 2 min 20 seconds (D.) 3 min 30 seconds
- (70.) 25% of X is 1362, find the value of X..  
(A.) 5428 (B.) 5438 (C.) 5448 (D.) 5348
- (71.) If the average of five numbers 7,8,X,13,22, is 12. Then, find value of X  
(A.) 12 (B.) 10 (C.) 8 (D.) 14
- (72.) A can earn 10% profit, if he sells his product at Rs 3600. What was the cost price of his product in Rupees?  
(A.) 6000 (B.) 5600 (C.) 6300 (D.) 6400
- (73.) A person takes an amount as a loan from his friend, at a simple interest rate of 15% per year. He paid an amount of Rs 9000 as interest after 3 years. What was the amount (in Rupees) taken by him as loan ...  
(A.) 20000 (B.) 18000 (C.) 15000 (D.) 30000
- (74.) If a train is travelling at 72 kilometres per hour, how much distance it covers in 20 seconds...  
(A.) 400m (B.) 1440m (C.) 144m (D.) 720m
- (75.) A person had taken a loan of Rs 5000 and cleared his loan by paying a sum of Rs 5500 after 2 years. What was the interest rate per year, at which the loan was taken by the person...  
(A.) 10% (B.) 12% (C.) 6% (D.) 5%
- (76.) If 10% of X is 21, Find the value of X...  
(A.) 210 (B.) 200 (C.) 2100 (D.) 201
- (77.) A and B purchased an article at a cost of Rs 1500. A sold it with a profit of 20% and B sold at a loss 10 %. Find the difference between their selling prices...  
(A.) 540 (B.) 400 (C.) 450 (D.) 500
- (78.) X and Y together can complete a work in 6 days. X alone can complete the same in 9 days. How many days Y need to complete the same work alone?  
(A.) 12 (B.) 9 (C.) 15 (D.) 18



(79.) The total cost of 5 pens and 10 pencils together is Rs 100/-. If 10 pens cost Rs 100/-, find the cost of 5 pencils in Rupees...

- (A.) 35 (B.) 25 (C.) 15 (D.) 45

(80.) Find the average of 12,100,1000, 10000

- (A.) 2788 (B.) 2798 (C.) 2778 (D.) 2678

(81.) In Questions from (81 to 95) the mathematical numbers follow according to a pattern. Discover the pattern and then pick up the missing number from the answer choices

2, 5,9,19,37,?

- (A.) 74 (B.) 76 (C.) 75 (D.) 73

(82.) 10,40, ?, 640,2560

- (A.) 120 (B.) 180 (C.) 160 (D.) 320

(83.) 8,24, 12, ?, 18,54,27

- (A.) 28 (B.) 36 (C.) 46 (D.) 320

(84.) 8,10,14,18,?,34,50,60

- (A.) 28 (B.) 32 (C.) 26 (D.) 24

(85.) 2,5,10,17,?

- (A.) 73 (B.) 75 (C.) 76 (D.) 74

(86.) 2, 5, 10, 17, ?

- (A.) 24 (B.) 25 (C.) 27 (D.) 26

(87.) 36,28, 24, 22 ?

- (A.) 18 (B.) 20 (C.) 21 (D.) 22

(88.) 2, 5, 10, 17,26 ,?

- (A.) 33 (B.) 35 (C.) 38 (D.) 37

(89.) 8,27, 64, 125, ?

- (A.) 216 (B.) 225 (C.) 289 (D.) 196

(90.) 5,11,23,47,?

- (A.) 95 (B.) 85 (C.) 96 (D.) 88

(91.) 28,33, 31, 36, 34,39,?

- (A.) 37 (B.) 38 (C.) 40 (D.) 42

(92.) 3, 9, 27,81, ?

- (A.) 162 (B.) 243 (C.) 225 (D.) 215

(93.) 6 ,9, 18, 21, 42, 45, ?, ?

- (A.) 48,96 (B.) 88,91 (C.) 90, 93 (D.) 89,92

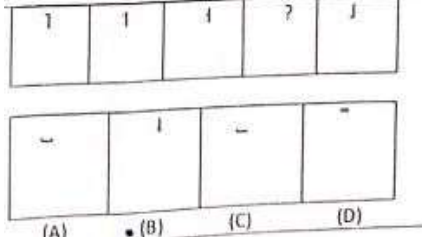
(94.) 1, 11,31,61, ?

- (A.) 101 (B.) 91 (C.) 81 (D.) 111

(95.) 4, 9, 16,25 ?

- (A.) 49 (B.) 36 (C.) 32 (D.) 44

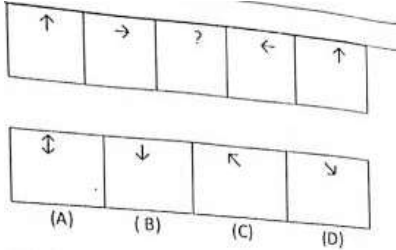
(96.) The picture follow according to a pattern. Discover the pattern and then pick up the missing picture from the answer choices



- (A.) A (B.) B (C.) C (D.) D

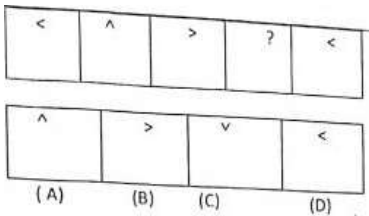


(97.) The picture follow according to a pattern. Discover the pattern and then pick up the missing picture from the answer choices



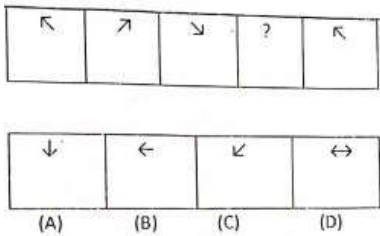
- (A.) A                                      (B.) B                                      (C.) C                                      (D.) D

(98.) The picture follow according to a pattern. Discover the pattern and then pick up the missing picture from the answer choices



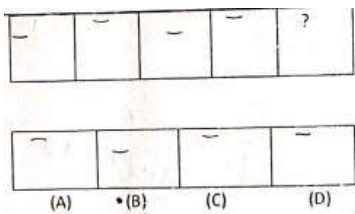
- (A.) A                                      (B.) B                                      (C.) C                                      (D.) D

(99.) The picture follow according to a pattern. Discover the pattern and then pick up the missing picture from the answer choices

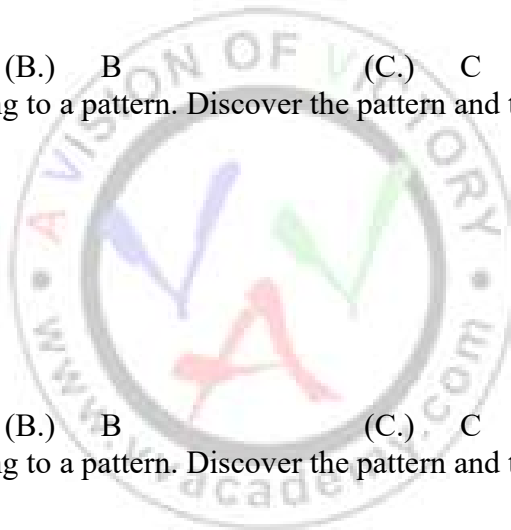


- (A.) A                                      (B.) B                                      (C.) C                                      (D.) D

(100.) The picture follow according to a pattern. Discover the pattern and then pick up the missing picture from the answer choices



- (A.) A                                      (B.) B                                      (C.) C                                      (D.) D







## 2019 P.A/S.A PREVIOUS EXAM PAPER

### ANSWER

(1.)	A	(2.)	D	(3.)	A	(4.)	D	(5.)	D
(6.)	A	(7.)	C	(8.)	B	(9.)	B	(10.)	D
(11.)	B	(12.)		(13.)	D	(14.)	D	(15.)	C
(16.)	C	(17.)	A	(18.)	C	(19.)	D	(20.)	C
(21.)	B	(22.)	A	(23.)	B	(24.)	D	(25.)	C
(26.)	B	(27.)	C	(28.)	D	(29.)	D	(30.)	B
(31.)	C	(32.)	B	(33.)	A	(34.)	B	(35.)	D
(36.)	B	(37.)	C	(38.)	B	(39.)	B	(40.)	C
(41.)	A	(42.)	C	(43.)	B	(44.)	A	(45.)	D
(46.)	C	(47.)	C	(48.)	D	(49.)	B	(50.)	D
(51.)	C	(52.)	A	(53.)	C	(54.)	D	(55.)	C
(56.)	B	(57.)	B	(58.)	C	(59.)	C	(60.)	A
(61.)	B	(62.)	D	(63.)	A	(64.)	C	(65.)	B
(66.)	D	(67.)	B	(68.)	B	(69.)	C	(70.)	C
(71.)	B	(72.)	A	(73.)	A	(74.)	A	(75.)	D
(76.)	A	(77.)	C	(78.)	D	(79.)	B	(80.)	C
(81.)	C	(82.)	C	(83.)	C	(84.)	C	(85.)	D
(86.)	D	(87.)	C	(88.)	D	(89.)	A	(90.)	A
(91.)	A	(92.)	B	(93.)	C	(94.)	A	(95.)	B
(96.)	B	(97.)	B	(98.)	C	(99.)	C	(100.)	B

